

Welcome to St. Vincent's Private Hospital.

St. Vincent's Private Hospital is the single, biggest acute private hospital in Dublin. We offer the highest number of consultants and the widest range of specialist care in Ireland's only integrated multi-hospital campus.

Oncology/Haematology Triage Service introduction

We provide symptom management advice and support for patients experiencing side-effects from their cancer and its treatment.

Emergency Situations

Please call an ambulance or go directly to your nearest Emergency Department if you experience any episode of:

- Chest pain.
- Difficulty breathing,
- Bleeding that is not stopping

Please contact the hospital immediately if you develop a temperature of 38 degrees or above.

What happens when I call?

Your call and details of your symptoms will be logged by our reception team.

Calls are then prioritised based on this

What happens when I call?

Be aware that your call will be returned from a private number.

During busy periods there may be some time delay in returning your call and your call may be returned after 5pm.

What happens if I am asked to come in for a review?

Triage service is strictly by appointment only.

Please present yourself to reception in Daycare Oncology/Haematology at the scheduled time.

You will be seen in the triage assessment room on Cedar ward.

Please bring your current medications with you and an emergency overnight bag.

A charge of €60 applies for this service.

Additional Charges may apply.

SVHG document control

SVPH-FORMS-NURS-228

St. Vincent's
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**ST. VINCENT'S
PRIVATE HOSPITAL**
Elm Park

**Oncology/Haematology
Department
Telephone Triage Service**





What happens if I am admitted directly to an inpatient ward from home?

Where appropriate we will list you for a bed with our admission department. They will contact you when a bed becomes available.

When requested please present to the Admissions Department on the ground floor. After 5pm report to the Main Reception.

Note: In some incidences you may be advised to attend your nearest Emergency department. This advice will always be given with your best interests in mind and should be adhered to. Failure to do so is deemed to be against medical advice.

Please bring your current medications with you in an overnight bag.

While we do our best to facilitate all our patient's needs, please be aware that we cannot guarantee immediate admission to St. Vincent's Private Hospital.



What is not an appropriate triage call?

Triage is not a drop-in service.

Triage is not a prescription renewal service.

Please continue to attend your GP for any long-standing prescriptions and obtain any necessary prescriptions while attending your appointments in the Oncology/Haematology Department.

Oncology/Haematology Telephone Triage is open:

Monday to Friday

From 08:00—17:00

Please call: (01) 263 8385 or
(01) 263 8386

Outside the hours of 08:00—17:00 Monday to Friday, emergency cover is provided by Cedar Ward staff.

For Cedar ward, please call:
(01) 263 8360

If there is no answer after 8pm please call (01) 263 8000 and request to be put through to the night nurse manager.

In emergency situations ring an ambulance or go directly to your nearest Emergency department.